

Benjamin Mease

Objective:

To obtain a challenging position in the computer field that will enable me to utilize and hone my education and technical skills.

Education:

Lincoln Technical Institute, Allentown, PA
Personal Computer Support Technician
PCSNT

PCST Certificate February 2003
Associates Degree February 2006

Career Institute of Technology, Easton, PA
Electronics course

Electronics Certificate June 2002

Nazareth Area High School, Nazareth, PA
Awarded High School Diploma

High School Diploma May 2002

Experience:

Hi-Tech Laser, Inc., Nazareth, PA
Computer Technician

June, 2000 - July, 2001
April, 2003 - April, 2006

- Worked in a team based environment maintaining customer equipment
- On site and in house diagnosis and repair of laptops, desktops, and printers
- Worked with customers on suggesting equipment/software upgrades and gathering the information on paper as a price quote
- In charge of inventory and parts ordering in the stock room
- Required to work in a self motivated environment with little to no supervision

Pocono Mountain School District, Swiftwater, PA May, 2006 - Present

- Worked in a team based environment maintaining over 3000 PC's
- Involved in planning and executing equipment rollouts.
- On site diagnosis and repair of laptops, desktops, and printers.
- Required to work in a self motivated environment with little to no supervision

Skills:

Building computers from scratch, plan and install small networks, troubleshoot and repair desktops, laptops, printers, wired and wireless networks, install troubleshoot and support All versions of Microsoft Windows (9x, 2k, XP, 2003...), Microsoft office, Symantec Ghost and Corporate Antivirus.

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